



SPECIAL TECHNOLOGY ZONES AUTHORITY

CABINET DIVISION

**Expression of Interest (EOI)**

**“REPAIR AND MAINTENANCE WORK AT SPECIAL TECHNOLOGY ZONES  
AUTHORITY**

Special Technology Zones Authority (STZA) invites sealed bids, in favor of Ms. Mehwish Iqbal (Manager Procurement), from reputed firms registered with Income Tax and Sales Tax departments, Government of Pakistan, who are on Active Taxpayers List (ATL) of FBR for the “**REPAIR AND MAINTENANCE WORK**” Bidding documents, containing details specification and other terms and conditions can be downloaded from STZA website <http://www.stza.gov.pk/>. and PPRA website [www.ppra.org.pk](http://www.ppra.org.pk).

Sealed Technical proposal should be submitted and sealed in one big envelope up to 1<sup>st</sup> July 2024 till 1100 hrs. **Bidders are also required to submit their proposal on EPADs at <https://eprocure.gov.pk>. In case the bid is not submitted on EPADs, it will not be accepted by the company in hard form.** Technical proposal will be opened on the same day i.e. 1<sup>st</sup> July 2024 at 1130 hrs. In the Committee Room of STZA in the presence of bidders/ their representatives, who would care to be present at the time of opening of bids. The proposals received after due date and time will not be considered.

**Mehwish Iqbal**

**Manager Procurement**

[mehwish.iqbal@stza.gov.pk](mailto:mehwish.iqbal@stza.gov.pk)

Special Technology Zones Authority

16th Floor, New State Life Tower, Plot # 61, Jinnah Avenue, Islamabad



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## Section-I: Invitation to Bids

### 1.1 INVITATION TO BIDDERS

#### [REPAIR AND MAINTENANCE WORK AT STZA]

#### **BIDDING DOCUMENTS OF EOI FOR REPAIR AND MAINTENANCE WORK AT STZA**

Sealed Bids are invited from bidders i.e. firms/companies/sole proprietor/ general order service providers, general traders etc. , registered with relevant Registration Authorities and Tax Departments/ Authorities (Income Tax, Sales Tax etc). The Bids shall be received as per Single Stage Single Envelope procedure.

Bids must be delivered to the addressee below on or before *(date)* 1<sup>st</sup> July 2024 **at 1100 Hours**. **Bidders are also required to submit their proposal on EPADs at <https://eprocure.gov.pk>. In case the bid is not submitted on EPADs, it will not be accepted by the company in hard form.** Late Bids shall be rejected. The Bids will be opened on the same date 1<sup>st</sup> July 2024 at **1130 Hours** in the presence of the Bidders' representatives who may choose to be present at the address below. Interested eligible Bidders may obtain further information from *STZA* at the email given below.

Bidding Documents are immediately available after date of publication. *STZA* will not be responsible for any cost or expense incurred by Bidders in connection with the preparation or delivery of Bids. In case of official holiday on the day of submission, next day will be treated as closing date. The Bidding document carrying all details can also be downloaded from *STZA* website [www.stza.gov.pk](http://www.stza.gov.pk) and website of Public Procurement Regulatory Authority [www.ppra.org.pk](http://www.ppra.org.pk)

**Mehwish Iqbal**

**Manager Procurement**

**[Mehwish.iqbal@stza.gov.pk](mailto:Mehwish.iqbal@stza.gov.pk)**

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## Section-II: Instructions to Bidders (ITB)

### 2.1. Introduction

#### 2.1.1 Scope of Bid

- i) The STZA , as indicated in the Bid Data Sheet (BDS) invites Bids for the provision of Services as specified in the Section-IV Bid Data Sheet (BDS) and Section III - Technical Specifications & Section VII- Schedule of Requirements. Successful Bidders will be expected to deliver, install/ commissioning) the services within the specified period and timeline(s) as stated in the BDS.

#### 2.1.2 Eligible Bidders

- i) The Invitation to Bids is open to i.e. association of firms/companies/sole proprietor/ general order service providers, general traders, registered with relevant Registration Authorities and Tax Departments/ Authorities (Income Tax, Sales Tax etc.), except as provided hereinafter.
- ii) Bidders should not be associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the STZA to provide consultancy services for the preparation of the design, specifications, and other documents to be used for the procurement of the services to be purchased under this Invitation to Bids.
- iii) Government-owned enterprises may participate only if they are duly/legally authorized in this regard by the respective/relevant competent forum/authority.
- iv) Bidders shall not be under a declaration of blacklisting by the STZA.
- v) The invitation for Bids is open to all prospective Service provider, Manufacturers or Authorized Agents/Dealers/Distributors subject to any provisions or licensing/regulatory requirements issued by the respective National/ Provincial Professional Statutory Body established for that particular trade or business as mentioned in bid data sheet.
- vi) A Bidder shall not have a conflict of interest. All Bidders found to have a conflict of interest shall be Non-Responsive. A Bidder may be considered to have a conflict of interest with one or more parties in this bidding process, if they:



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- a) Are associated or have been associated for the procurement of the services to be purchased under this Invitation for Bids, directly or indirectly with a firm or any of its affiliates which have been engaged by the STZA to provide consulting services for the preparation of the design, specifications and other documents to be used.
  - b) Have controlling shareholders in common; or
  - c) Receive or have received any direct or indirect subsidy from any of them; or
  - d) Have the same legal representative for purposes of this Bid; or
  - e) Have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the Bid of another Bidder, or influence the decisions of the STZA regarding this Bidding process; or
- xii) A Bidder may be ineligible if –
- (a) The Bidder is declared bankrupt or, in the case of company or firm, insolvent;
  - (b) Payments in favor of the Bidder is suspended in accordance with the judgment of a court of law other than a judgment declaring bankruptcy and resulting, in accordance with the national laws, in the total or partial loss of the right to administer and dispose of its property;
  - (c) Legal proceedings are established against such Bidder involving an order suspending payments and which may result, in accordance with the national laws, in a declaration of bankruptcy or in any other situation entailing the total or partial loss of the right to administer and dispose of the property;
  - (d) The Bidder is convicted, by a final judgment, of any offence involving professional conduct;



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- (e) The Bidder is debarred and blacklisted due to involvement in corrupt and fraudulent practices in accordance with the provision of PPRA rules.
  - (f) The Bidder is debarred and blacklisted in general (i.e. to the extent of all public procurement) due to consistent performance failure in accordance with PPRA rules.
  - (g) The firm, service provider and contractor is blacklisted/ debarred by any international organization.
- xiii) Bidders shall provide to the STZA evidence of their eligibility, proof of compliance with the necessary legal requirements to carry out the contract effectively.
  - xiv) Bidders shall provide such evidence of their continued eligibility satisfactory to the STZA, as the STZA shall reasonably request.
  - xv) Bidders shall submit proposals relating to the nature, conditions and modalities of sub-contracting.
- 2.1.3. Eligible Services and Services**
- i) All services/services to be supplied under the Contract shall have their origin in eligible source countries, defined in the *Bid Data Sheet (BDS/Technical Specification)*, and all expenditures made under the contract will be limited to such services and related services.
- 2.1.4. Cost of Bidding**
- i) The Bidder shall bear all costs associated with the preparation and submission of its Bid, and the STZA named in the Bid Data Sheet, hereinafter referred to as “the STZA,” will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the Bidding process.
- 2.1.5. One person one bid**
- i) As per Rule a Bidder shall submit only one Bid in the same bidding process, either individually as a Bidder or as a member in a joint venture or any similar arrangement.
  - ii) No Bidder can be a sub-contractor while submitting a Bid individually or as a member of a joint venture in the same Bidding process.



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- iii) A Bidder, if acting in the capacity of subcontractor in any Bid, shall not submit bid for the same.

## 2.2. The Bidding Documents

### 2.2.1. Content of Bidding Documents

- i) The services required, Bidding procedures, and contract terms are prescribed in the Bidding documents. The Bidding documents, inter alia, include:
  - (a) Invitation to Bids
  - (b) Instructions to Bidders (ITB)
  - (c) Technical Specifications
  - (d) Bid Data Sheet
  - (e) General Conditions of Contract (GCC)
  - (f) Bidder Profile Form
  - (g) General Information Form
  - (h) Contract Form
  - (i) Check List

The Bidder is required to examine all instructions, forms, terms, and specifications in the Bidding documents. Failure to furnish all information as required by the Bidding documents or to submit a Bid not responsive to the Bidding documents in every respect will be at the Bidder's risk and may result in the rejection of its Bid.

STZA is not responsible for the completeness of the Bidding Documents and their addenda, if they were not obtained directly from its website or website of A. Re-confirming from the STZA that all pages/ contents have been properly and clearly received is the prime responsibility of the Bidder.

### 2.2.2. Clarification of Bidding Documents

- i) A prospective Bidder requiring any clarification of the Bidding documents may notify the STZA in writing or by email at the STZA's address indicated in Invitation to Bid/ Tender Notice/ Advertisement. The STZA will respond in writing to any request for clarification of the Bidding documents which it receives no





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later than seven (7) days prior to the deadline for the submission of Bids prescribed in the Bid Data Sheet.

- ii) A prospective Bidder requiring any clarification of the Bidding Documents may notify the STZA in writing or in electronic form that provides record of the content of communication at the STZA's address indicated in the **BDS**.
- iii) The STZA will within three (3) working days after receiving the request for clarification, respond in writing or in electronic form to any request for clarification provided that such request is received not later than seven (7) days prior to the deadline for the submission of Bids. As prescribed in **ITB 2.2.2 (i), above**. However, this clause shall not apply in case of alternate methods of Procurement.
- iv) Should the STZA deem it necessary to amend the Bidding Documents as a result of a clarification, it shall do so following the procedure under **ITB 2.2.3**.
- v) If indicated **in the BDS**, the Bidder's designated representative is invited at the Bidder's cost to attend a pre-Bid meeting at the place, date and time mentioned **in the BDS**. During this pre-Bid meeting, prospective Bidders may request clarification of the schedule of requirement, the Evaluation Criteria or any other aspects of the Bidding Documents.
- vi) Minutes of the pre-Bid meeting, if applicable, including the text of the questions asked by Bidders, including those during the meeting (without identifying the source) and the responses given, together with any responses prepared after the meeting will be transmitted promptly to all prospective Bidders who have obtained the Bidding Documents and by uploading same on the website of the STZA. Any modification to the Bidding Documents that may become necessary as a result of the pre-Bid meeting shall be made by the STZA exclusively through the use of an Addendum pursuant to ITB 2.2.3. Non-attendance at the pre-Bid meeting will not be a cause for disqualification of a Bidder.

#### **2.2.3. Amendment of Bidding Documents**

- i) At any time prior to the deadline for submission of Bids, but not later than three (3) days before the closing date of the submission of Bid, the STZA, for any reason, whether at its own



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initiative or in response to a clarification requested by a prospective Bidder, may modify the Bidding documents by amendment. Any such change/amendment in the Bidding documents shall be provided in a timely manner, preferably through electronic means also, not later than three (3) days, and on equal opportunity basis as the case may be.

- ii) In order to allow prospective Bidders reasonable time in which to take an addendum into account in preparing their Bids, the STZA, at its discretion, may extend the deadline for the submission of Bids, in the manner similar to the original advertisements, so as to avoid any inconvenience and to doubly ensure level playing field for all prospective bidders.

### 2.3. Preparation of Bids

#### 2.3.1. Language of Bid

- i) The Bid prepared by the Bidder, as well as all correspondence and documents relating to the Bid exchanged by the Bidder and the STZA shall be written in the language specified in the Bid Data Sheet. Supporting documents and printed literature furnished by the Bidder may be in same language.

#### 2.3.2. Documents Establishing Bidder's Eligibility and Qualification

- i) Pursuant to ITB Clause 2.1.2, the Bidder shall furnish, as part of its Bid, documents establishing the Bidder's eligibility to Bid and its qualifications to perform the contract if its Bid is accepted.
- ii) The documentary evidence of the Bidder's eligibility to Bid shall establish to the STZA's satisfaction that the Bidder, at the time of submission of its Bid, is eligible as defined under ITB Clause 2.1.2.
- iii) The documentary evidence, of the Bidder's qualifications to perform the contract if its Bid is accepted, shall establish to the STZA's satisfaction:
  - (a) that, in the case of a Bidder offering to supply services under the contract which the Bidder did not manufacture or otherwise produce, the Bidder has been duly authorized by the services' Manufacturer or producer to supply the same in Pakistan;
  - (b) that the Bidder has the financial, technical, and production capability necessary to perform the contract;



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- (c) that, in the case of a Bidder not doing business within Pakistan, the Bidder is or will be (if awarded the contract) represented by an Agent in that country equipped, and able to carry out the Service provider's maintenance, repair, and spare parts-stocking obligations prescribed in the Conditions of Contract and/or Technical Specifications; and
- (d) that the Bidder meets the qualification criteria listed in the Bid Data Sheet.

#### **2.3.3. Documents Establishing Services Eligibility and Conformity to Bidding Documents**

- i) Pursuant to ITB Clause 2.1.3, the Bidder shall furnish, as part of its Bid, documents establishing the eligibility and conformity to the Bidding documents of all services and related services which the Bidder proposes to supply under the contract.
- ii) The documentary evidence of conformity of the services and services to the Bidding documents may be in the form of literature, drawings, data and shall consist of:
  - (a) a detailed description of the essential technical and performance characteristics of the services;
  - (b) a list giving full particulars necessary for the proper and continuing functioning of the services for a period to be specified in the Bid Data Sheet, following commencement of the use of the services by the STZA; and
  - (c) an item-by-item commentary on the STZA's Technical Specifications demonstrating **responsiveness** of the services and services to those specifications, or a statement of deviations and exceptions to the provisions of the Technical Specifications.
- iii) For purposes of the commentary to be furnished, the Bidder shall note that standards for workmanship, material, and equipment, as well as references to brand names or catalogue numbers designated by the STZA in its Technical Specifications, are intended to be descriptive only and not restrictive.
- vii) **Pursuant to the requirements as indicated in ITB 2.3.3, the Bidder shall furnish, as part of its Bid, all those documents establishing the eligibility in conformity to the terms and**



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#### **conditions specified in the Bidding Documents for all services and related services which the Bidder proposes to deliver.**

- viii) The Bidder shall also furnish a list giving full particulars necessary for the proper and continuing functioning of the Services during the period **specified in the BDS** following commencement of the use of the services by the STZA.
- ix) The required documents and other accompanying documents must be in English.

#### **2.3.4. Period of Validity of Bids**

- i) Bids shall remain valid for the period specified in the Bid Data Sheet after the date of Bid opening prescribed by the STZA. A Bid valid for a shorter period may be rejected by the STZA as non-responsive.
- ii) In exceptional circumstances, the STZA may solicit the Bidder's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing (or by email). A Bidder accepting the request will not be required nor permitted to modify its Bid.

#### **2.3.5. Format and Signing of Bid**

- i) The Bidder shall prepare an original Bid indicated in the Bid Data Sheet, clearly marking each "ORIGINAL BID" as appropriate.
- ii) The Bidder shall authorize a person/ persons for signing, submission and further correspondence with STZA on behalf of bidder. Authority letter must be part of bid. However, in case of any issue bidder shall be responsible for all consequences.
- iii) The original and the copy or copies of the Bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person duly authorized to bind the Bidder to the contract. All pages of the Bid, shall be signed and stamped by the authorized person.
- iv) Any interlineation, erasures, or overwriting shall be valid only if they are initialed by the authorized person for signing the Bid.
- v) The original Bid shall be typed or written in indelible ink and shall be signed by the Bidder or a person duly authorized to



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sign on behalf of the Bidder. This authorization shall consist of a written confirmation as specified in the **BDS** and shall be attached to the Bid. The name and position held by each person signing the authorization must be typed or printed below the signature. All pages of the Bid, shall be signed and stamped by the authorized person.

- vi) Any interlineations, erasures, or overwriting shall be valid only if they are signed by the person or persons signing the Bidder.
- vii) The Bidder shall furnish information as described in the Form of Bid on commissions or gratuities, if any, paid or to be paid to agents relating to this Bid and to contract execution if the Bidder is awarded the contract.

## 2.4. Submission of Bids

### 2.4.1 Sealing and Marking of Bids

- i) The Bidder shall seal the original Bid in separate envelopes, duly marking the envelopes as "ORIGINAL". The envelopes shall then be sealed in an outer envelope.
- ii) The inner and outer envelopes shall:
  - a. be addressed to the STZA at the address given in the Bid Data Sheet; and
  - b. bear the title of procurement Activity indicated in the Bid Data Sheet, the Invitation to Bids (ITB) title and number indicated in the Bid Data Sheet, and a statement: "DO NOT OPEN BEFORE..... (time and date)," *[to be completed with the time and the date specified in the Bid Data Sheet, pursuant to ITB Clause 2.4.2.]*
- iii) The inner envelopes shall also indicate the name and address of the Bidder to enable the Bid to be returned unopened in case it is declared "late".
- iv) If the outer envelope is not sealed and marked as required by ITB Clause 2.4.1 (i), the STZA will assume no responsibility for the Bid's misplacement or premature opening.



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- v) In case of Single Stage Two Envelope Procedure, The Bid shall comprise two envelopes submitted simultaneously, one called the Technical Proposal and the other Financial Proposal. Both envelopes to be enclosed together in an outer single envelope called the Bid. Each Bidder shall submit his bid as under:
  - a) Bidder shall submit his TECHNICAL PROPOSAL and FINANCIAL PROPOSAL in separate inner envelopes and enclosed in a single outer envelope.
  - b) ORIGINAL Bid shall be separately sealed and put in separate envelopes and marked as such.
  - c) The envelopes containing the ORIGINAL will be put in one sealed envelope and addressed / identified as given in BDS.
- vi) The inner and outer envelopes shall:
  - a) be addressed to the STZA at the address provided in the BDS;
  - b) bear the name and identification number of the contract as defined in the BDS; and provide a warning not to open before the time and date for bid opening, as specified in the BDS, pursuant to ITB 2.4.2;
  - c) In addition to the identification required in Sub- Clause (b) hereof, the inner envelope shall indicate the name and address of the Bidder to enable the bid to be returned unopened in case it is declared “late” pursuant to ITB.2.4.3.
- vii) If all envelopes are not sealed and marked as required by **ITB 2.4.1** or incorrectly marked, the STZA will assume no responsibility for the misplacement or premature opening of Bid.

#### **2.4.2 Deadline for Submission of Bids**

- i) Bids must be received by the STZA at the address specified under BDS no later than the time and date specified in the Bid Data Sheet. Bids received through courier services shall not be entertained.
- ii) The STZA may, at its discretion and as per rule, extend this deadline for the submission of Bids by amending the Bidding documents in accordance with ITB Clause 2.2.2 & 2.2.3 in which case all rights and obligations of the STZA and Bidders



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previously subject to the deadline will thereafter be subject to the deadline as extended.

#### 2.4.3. Late Bids

- iii) Bids shall be received by the STZA at the address specified under **BDS** no later than the date and time specified in the **BDS**.
- i) Any Bid received by the STZA after the deadline for submission of Bids prescribed by the STZA pursuant to ITB Clause 2.4.2 will be rejected and returned unopened to the Bidder.
- ii) The STZA shall not consider for evaluation any Bid that arrives after the deadline for submission of Bids.
- iii) Any Bid received by the STZA after the deadline for submission of Bids shall be declared late, recorded, rejected and returned unopened to the Bidder.

#### 2.4.4. Modification and Withdrawal of Bids

- i) The Bidder may modify or withdraw its Bid after the Bid's submission, provided that written notice of the modification, including substitution or withdrawal of the Bids, is received by the STZA prior to the deadline prescribed for submission of Bids.
- ii) The Bidder's modification or withdrawal notice shall be prepared, sealed, marked, and dispatched in accordance with the provisions of Clause (i) A withdrawal notice may also be sent by email, but followed by a signed confirmation copy, postmarked not later than the deadline for submission of Bids.
- iii) No Bid may be modified after the deadline for submission of Bids.
- iv) A Bidder may withdraw its Bid after it has been submitted, provided that written notice of the withdrawal of the Bid, is received by the STZA prior to the deadline for submission of Bids.
- v) Revised bid may be submitted after the withdrawal of the original bid before the deadline for submission of Bids.

## 2.5. Opening and Evaluation of Bids

#### 2.5.1. Opening of Bids by the STZA

- i) The STZA will open all Bids, in public, in the presence of Bidders' or their representatives who choose to attend, and other parties with a legitimate interest in the Bid proceedings



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at the place, on the date and at the time, specified in the **BDS**. The Bidders' representatives present shall sign a register/attendance sheet as proof of their attendance.

- ii) First, envelopes marked "WITHDRAWAL" shall be opened and read out and the envelope with the corresponding bid shall not be opened, but returned to the Bidder. No bid withdrawal shall be permitted unless the corresponding Withdrawal Notice contains a valid authorization to request the withdrawal and is read out at bid opening-
- iii) Second, outer envelopes marked "SUBSTITUTION" shall be opened. The inner envelopes containing the Substitution Bid shall be exchanged for the corresponding Original Bid being substituted, which is to be returned to the Bidder unopened. No envelope shall be substituted unless the corresponding Substitution Notice contains a valid authorization to request the substitution and is read out and recorded at bid opening.
- iv) Next, outer envelopes marked "MODIFICATION" shall be opened. No Technical Proposal and/or Financial Proposal shall be modified unless the corresponding Modification Notice contains a valid authorization to request the modification and is read out and recorded at the opening of the Bids. Any Modification shall be read out along with the Original Bid except in case of Single Stage Two Envelope Procedure where only the Technical Proposal, both Original as well as Modification, are to be opened, read out, and recorded at the opening.
- v) In case of Single Stage Two Envelope Procedure, the STZA will open the Technical Proposals in public at the address, date and time specified in the **BDS** in the presence of Bidders' designated representatives who choose to attend and other parties with a legitimate interest in the Bid proceedings. The Financial Proposals will remain unopened and will be held in custody of the STZA until the specified time of their opening.
- vi) The envelopes holding the Technical Proposals shall be opened one at a time, and the following read out and recorded: (a) the name of the Bidder; and (b) Any other details as the STZA may consider appropriate.





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- vii) Bidders are advised to send in a representative with the knowledge of the content of the Bid who shall verify the information read out from the submitted documents. Failure to send a representative or to point out any un-read information by the sent Bidder's representative shall indemnify the STZA against any claim or failure to read out the correct information contained in the Bidder's Bid.
- viii) The STZA shall prepare minutes of the Bid opening. The record of the Bid opening shall include, as a minimum: the name of the Bidder and whether or not there is a withdrawal, substitution or modification.
- ix) The Bidders' representatives who are present shall be requested to sign on the attendance sheet. The omission of a Bidder's signature on the record shall not invalidate the contents and affect the record.

#### **2.5.2. Confidentiality**

- i) Information relating to the examination, clarification, evaluation and comparison of Bids and recommendation of contract award shall not be disclosed to Bidders or any other persons not officially concerned with such process until the time of the announcement of the respective evaluation report in accordance with the requirements of rule.
- ii) Any effort by a Bidder to influence the STZA processing of Bids or award decisions may result in the rejection of its Bid.
- iii) Notwithstanding **ITB Clause 2.2.2** from the time of Bid opening to the time of contract award, if any Bidder wishes to contact the STZA on any matter related to the Bidding process, it should do so in writing or in electronic forms that provides record of the content of communication.

#### **2.5.3. Clarification of Bids**

- i) As per rule, to assist in the examination, evaluation and comparison of Bids and post-qualification of the Bidders, the STZA may, at its discretion, ask any Bidder for a clarification of its Bid. Any clarification submitted by a Bidder that is not in response to a request by the STZA shall not be considered.
- ii) The request for clarification and the response shall be in writing or in electronic forms that provide record of the



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content of communication. In case of Single Stage Two Envelope Procedure, no change in the substance of the Bid shall be sought, offered, or permitted. Whereas in case of Single Stage One Envelope Procedure, only the correction of arithmetic errors discovered by the STZA in the evaluation of Bids should be sought in accordance with ITB Clause 2.5.6.

- iii) The alteration or modification in The Bid which in any way affect the following parameters will be considered as a change in the substance of a bid:
  - a) Evaluation & qualification criteria;
  - b) Required scope of work or specifications;
  - c) All securities requirements;
  - d) Tax requirements;
  - e) Terms and conditions of bidding documents.
  - f) Change in the ranking of the Bidder
- iv) From the time of Bid opening to the time of Contract award if any Bidder wishes to contact the STZA on any matter related to the Bid it should do so in writing or in electronic forms that provide record of the content of communication.

#### **2.5.4. Preliminary Examination**

- i) The STZA will examine the Bids to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the Bids are generally in order.
- ii) Prior to the detailed evaluation, the STZA will determine the responsiveness of each Bid to the Bidding documents, pursuant to ITB Clause 2.5.5. For purposes of these Clauses, a responsive Bid is one which conforms to all the terms and conditions of the Bidding documents without material deviations. Deviations from, or objections or reservations to critical provisions, **such as** those concerning **Applicable Law, Taxes and Duties** & mandatory Registrations/ Renewals will be deemed to be a material deviation. The STZA's determination of a Bid's responsiveness is to be based on the contents of the Bid itself without recourse to extrinsic evidence.



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- iii) If a Bid is not responsive, it will be rejected by the STZA and may not subsequently be made responsive by the Bidder by correction of the non-conformity.
- iv) Prior to the detailed evaluation of Bids, the STZA will determine whether each Bid:
  - a) Meets the eligibility criteria defined in **ITB 2.1.2** and **ITB 2.1.3**;
  - b) Has been prepared as per the format and contents defined by the STZA in the Bidding Documents;
  - c) Has been properly signed;
  - d) Is accompanied by the required securities; and
  - e) Is responsive to the requirements of the Bidding Documents.

The STZA's determination of a Bid's responsiveness will be based on the contents of the Bid itself.

#### **2.5.5. Examination of Terms and Conditions; Technical Evaluation**

- i) The STZA shall examine the Bid to confirm that all terms and conditions specified in the **GCC** have been accepted by the Bidder without any material deviation or reservation.
- ii) The STZA shall evaluate the technical aspects of the Bid submitted to confirm that all requirements specified in **Section III-Technical Specifications, Section VII – Schedule of Requirements & Evaluation Criteria as provided in BDS**, have been met without material deviation or reservation.
- iii) If after the examination of the terms and conditions and the technical evaluation, the STZA determines that the Bid is not responsive in accordance, it shall reject the Bid.

#### **2.5.6. Post-Qualification & Evaluation of Bids**

- i) In the absence of **prequalification**, the STZA will determine to its satisfaction whether the Bidder is qualified to perform the contract satisfactorily, in accordance with the evaluation criteria listed in BDS & pursuant to ITB Clause 2.1.2.
- ii) The determination will take into account the Bidder's financial, technical, and production/ supplying capabilities. It will be based upon an examination of the documentary evidence of the Bidder's qualifications submitted by the Bidder, pursuant to ITB Clause 2.3.6, as well as such other information required



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for eligibility/qualification expressed in Bid Data Sheet as the STZA deems necessary and appropriate.

- iii) The STZA will **technically evaluate** and compare the Bids which have been determined to be responsive, pursuant to ITB Clause 2.5.5, as per Technical Specifications required.

#### **2.5.7. Contacting the STZA**

- i) Subject to ITB Clause 2.5.3, no Bidder shall contact the STZA on any matter relating to its Bid, from the time of the Bid opening to the time the evaluation report is made public i.e. 10 days before the contract is awarded. If the Bidder wishes to bring additional information or has grievance to the notice of the STZA, it should do so in writing.
- ii) Any effort by a Bidder to influence the STZA during Bid evaluation, or Bid comparison may result in the rejection of the Bidder's Bid.

#### **2.5.8. Grievance Redressal**

- i) As per Rule, STZA shall constitute a Grievance Redressed Committee (GRC) comprising of odd number of persons with proper powers and authorization to address the complaints. The GRC shall not have any of the members of the Procurement Evaluation Committee. The Committee may preferably have one subject specialist depending upon the nature of the procurement in addition to one person with legal background as per their availability to the STZA.
- ii) Any Bidder feeling aggrieved can file its written complaint against the eligibility parameters or any other terms and conditions prescribed in the Bidding documents found contrary to provision of Rule, and the same shall be addressed by the STZA well before the proposal submission deadline.
- iii) Any party can file its written complaint against the eligibility parameters or any other terms and conditions prescribed in the bidding documents found contrary to provision of Rule and the same shall be addressed by the STZA well before the proposal submission deadline.
- iv) Any Bidder feeling aggrieved by any act of the STZA after the submission of his Bid may lodge a written complaint concerning his grievances not later than ten days after the



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announcement of the Final evaluation reports. In case of single stage - two envelope bidding procedure any bidder feeling aggrieved from technical evaluation may file a grievance within 5 days of announcement of the technical evaluation report. After completion of the technical evaluation process, the STZA shall immediately upload the technical evaluation report on the website of A and STZA for obtaining/ receiving grievance petitions from the prospective bidders (if any).

- v) In case, the complaint/grievance is filed after the issuance of the final evaluation report, the complainant cannot raise any objection on technical evaluation of the report. Provided that the complainant may raise the objection on any part of the final evaluation report in case where single stage one envelop bidding procedure is adopted.
- vi) The GRC shall investigate and decide upon the complaint within fifteen days of the receipt of the complaint. Mere fact of lodging of a complaint shall not warrant suspension of the procurement process.

## 2.6. Award of Contract

### 2.6.1. Notification of Award

- i) The STZA will notify the successful Bidder in writing by registered letter and by email to be confirmed in writing by registered letter, that its Bid has been accepted.
- ii) The notification of award will constitute the formation of the Contract.

### 2.6.2. Signing of Contract/ Issuance of Purchase Order

- i) At the same time as the STZA notifies the successful Bidder that its Bid has been accepted, the STZA will send the Bidder the Contract Form provided in the Bidding documents, incorporating all agreements between the parties or will issue the purchase order *[as the case may be]*.
- ii) Under rule, where the STZA requires formal signing of contract, within seven (07) days of receipt of the Contract Form, the successful Bidder shall sign and mention date of the contract and return it to the STZA.



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- 2.6.3. Award Criteria**
- i) Subject to ITB Clause 2.6.2, under rule, the STZA will award the contract to the successful Bidder whose Bid has been determined to be responsive and has been determined to be the lowest evaluated Bid, provided that the Bidder has been determined to be qualified to perform the contract satisfactorily.
- 2.6.4. STZA's Right to Vary Quantities at Time of Award**
- i) The STZA reserves the right at the time of contract award to increase or decrease the quantity of services and services originally specified, on the analogy of rule (not more than 15%).
- 2.6.5. STZA's Right to Accept or Reject All Bids**
- i) As per rule, the STZA reserves the right to accept or reject all Bids or proposals (and to annul the Bidding process) at any time prior to the acceptance of any Bid or proposal, without thereby incurring any liability towards the Bidders.
- ii) The Bidders shall be promptly informed about the rejection of the Bids, if any
- iii) The STZA shall upon request communicate to any Bidder, the grounds for its rejection of all Bids or proposals, but shall not be required to justify those grounds.
- 2.6.6. Re-Bidding**
- i) If the STZA rejects all the Bids under rule, it may proceed with the process of fresh Bidding but before doing that it shall assess the reasons for rejection and may, if necessary, revise specifications, evaluation criteria or any other condition for Bidders.
- 2.6.7. Corrupt or Fraudulent Practices**
- i) The STZA Bidders, Service providers, and Contractors observe the highest standard of ethics during the procurement and execution of contracts.

“Corrupt practices” in respect of procurement process, shall be as given in S-2 (d) of A, Act, 2009, which is as follows:

*“(d) “corrupt practice” means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official, bidder or Contractor in the procurement process or in Contract execution to the detriment of the STZA; or misrepresentation of facts in order to influence a procurement process or the execution of a Contract, collusive practices*



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*among bidders (prior to or after bid submission) designed to establish bids at artificial, noncompetitive levels and to deprive the STZA of the benefits of free and open competition and any request for, or solicitation of anything of value by any public official in the course of the exercise of his duty; it may include any of the following:*

- i. Coercive practice by impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence the actions of a party to achieve a wrongful gain or to cause a wrongful loss to another party;*
- ii. Collusive practice by arrangement between two or more parties to the procurement process or Contract execution, designed to achieve any wrongful gain;*
- iii. Offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the acts of another party for wrongful gain;*
- iv. Any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;*
- v. Obstructive practice by harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a Contract or deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements before investigators in order to materially impede an investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or acts intended to materially impede the exercise of inspection and audit process.”*

#### **ii) Blacklisting & Debarment:**

Blacklisted Bidders i.e. firms/companies/sole proprietor/ general order service providers etc. and those found involved in “Corrupt Practices” are not allowed to participate in bidding.

#### **Requirements & Procedure for Blacklisting & Debarment:**



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As per S-17A of A, Act, 2009:

**“17A. Blacklisting.**— (1) A STZA may, for a specified period and in the prescribed manner, debar a bidder or Contractor from participating in any public procurement process of the STZA, if the bidder or Contractor indulges in corrupt practice or any other prescribed practice.

(2) The Managing Director may, in the prescribed manner, debar a bidder or Contractor from participating in any public procurement process of all or some of the procuring agencies for a specified period.

(3) Any person, aggrieved from a decision of a STZA, may within prescribed period prefer a representation before the Managing Director.

(4) The STZA or any other person, aggrieved from a decision of the Managing Director, may within prescribed period prefer a representation before the Chairperson whose decision on such representation shall be final.]

As per rule:

**21. Blacklisting.**—(1) The STZA may, for a specified period, debar a bidder or Contractor from participating in any public procurement process of the STZA, if the bidder or Contractor has:

- (a) acted in a manner detrimental to the public interest or good practices;
- (b) consistently failed to perform his obligation under the Contract;
- (c) not performed the Contract up to the mark; or
- (d) indulged in any corrupt practice.

(2) If the STZA debars a bidder or Contractor under sub-rule (1), the STZA:

- (a) shall forward the decision to the Authority for publication on the website of the Authority; and
- (b) may request the Authority to debar the bidder or Contractor for procurement of all procuring agencies.

(3) The Managing Director may debar a bidder or Contractor of any STZA from participating in any public procurement process of all





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*or some of the procuring agencies for such period as the Managing Director may determine.*

*(4) Any person aggrieved by a declaration made under rule or a decision under sub-rule (1) of this rule may, within thirty days from the date of the publication of the information on the website of the Authority, file a representation before the Managing Director and the Managing Director may pass such order on the representation as he may deem fit.*

*(5) Any person or STZA aggrieved by an order under sub-rule (3) or (4) may, within thirty days of the order, file a representation before the Chairperson and the Chairperson may pass such order on the representation as he may deem appropriate.*

*(6) The mechanism or process for barring a bidder or Contractor from participating in procurement process of a STZA, procuring agencies and a representation under this rule is specified in the Schedule appended to these rules.*

*As per Schedule appended with:*

#### **SCHEDULE**

##### **BLACKLISTING MECHANISM OR PROCESS**

- 1. The STZA may, on information received from any resource, issue show cause notice to a bidder or Contractor.*
- 2. The show cause notice shall contain:*
  - (a) precise allegation, against the bidder or Contractor;*
  - (b) the maximum period for which the STZA proposes to debar the bidder or Contractor from participating in any public procurement of the STZA; and*
  - (c) the statement, if needed, about the intention of the STZA to make a request to the Authority for debarring the bidder or Contractor from participating in public procurements of all the procuring agencies.*
- 3. The STZA shall give minimum of seven days to the bidder or Contractor for submission of written reply of the show cause notice.*
- 4. In case, the bidder or Contractor fails to submit written reply within the requisite time, the STZA may issue notice for personal hearing to the bidder or Contractor/ authorize representative of the bidder or Contractor and the STZA shall decide the matter on the basis of available record and personal hearing, if availed.*



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5. *In case the bidder or Contractor submits written reply of the show cause notice, the STZA may decide to file the matter or direct issuance of a notice to the bidder or Contractor for personal hearing.*
6. *The STZA shall give minimum of seven days to the bidder or Contractor for appearance before the specified officer of the STZA for personal hearing.*
7. *The STZA shall decide the matter on the basis of the available record and personal hearing of the bidder or Contractor, if availed.*
8. *The STZA shall decide the matter within fifteen days from the date of personal hearing unless the personal hearing is adjourned to a next date and in such an eventuality, the period of personal hearing shall be reckoned from the last date of personal hearing.*
9. *The STZA shall communicate to the bidder or Contractor the order of debarring the bidder or Contractor from participating in any public procurement with a statement that the bidder or Contractor may, within thirty days, prefer a representation against the order before the Managing Director of the Authority.*
10. *The STZA shall, as soon as possible, communicate the order of blacklisting to the Authority with the request to upload the information on its website.*
11. *If the STZA wants the Authority to debar the bidder or Contractor from participating in any public procurement of all procuring agencies, the STZA shall specify reasons for such dispensation.*
12. *The Authority shall immediately publish the information and decision of blacklisting on its website.*
13. *In case of request of a STZA or representation of any aggrieved person under rule , the Managing Director shall issue a notice for personal hearing to the parties and call for record of proceedings of blacklisting. The parties may file written statements and documents in support of their contentions.*
14. *In case of representation of any aggrieved person or STZA under rule , the Chairperson shall issue a notice for personal hearing to the parties and may call for the record of the proceedings. The parties may file written statements and documents in support of their contentions.*



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15. *In every order of blacklisting under rule , the STZA shall record reasons of blacklisting and also reasons for short, long or medium period of blacklisting.*
  16. *The Authority shall upload all the decisions under rule, available with it, on its website. But the name of a bidder or Contractor shall immediately be removed from the list of blacklisted persons on expiry of period of blacklisting or order of the competent authority to that effect, whichever is earlier.*
  17. *An effort shall be made for electronic communication of all the notices and other documents pursuant to this mechanism or process.”*
- iii) Furthermore, Bidders must keep themselves aware of the provision stated in clause 5.4 and clause 24.1 of the General Conditions of Contract.

#### **2.6.8. Volume of the services to be considered in mind**

- a. STZA is prequalifying the bidders technically. Their financial proposals shall be evaluated on case-to-case basis, as and when repair and maintenance is required through quotations from pre-qualified bidders.



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## Section-III. Technical Specifications

Special Technology Zones Authority, located in F7/4, Islamabad, seeks vendors to handle routine maintenance tasks within its premises. These tasks involve the time-to-time repair and maintenance of various elements such as windows, doors, floor, chairs, carpets, plants, HVAC systems, air conditioners, cameras and etc. The scope of work encompasses any necessary repairs or maintenance to ensure optimal functionality, extending beyond the listed items.

This expression of interest (EOI) also covers the replacement of day to day spare parts required for the operation and maintenance of electronic, mechanical, non-electronic, and non-mechanical equipment. Additionally, it includes the replacement of furniture, electronic equipment, mechanical tools, paint, and other essentials needed for day-to-day operations when required.

Furthermore, the scope of this EOI includes maintaining a well-equipped and functional workspace within the authority's premises. Repair and maintenance will be performed as per need basis of furniture, non-electronic, Mechanical, Non-mechanical and electronic equipment necessary for day-to-day operations, as well as addressing any mechanical or structural issues that may arise.

The procurement outlined in this EOI is essential for supporting the operational needs of the Special Technology Zones Authority, ensuring the continued functionality of its facilities, and providing a conducive working environment for its staff.



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**Section-IV: Bid Data Sheet**

<b>A. Introduction</b>		
<b>BDS Clause Number</b>	<b>ITB Number</b>	<b>Amendments of, and Supplements to, Clauses in the Instruction to Bidders</b>
1.	2.1.1	Name: Special Technology Zones Authority (STZA)  The subject of procurement is: [ <i>Repair and Maintenance Work at STZA</i> ]  Period for delivery of services: [ <i>three years</i> ] The contract will be extendable every year. The contract may be extended mutually 3 months prior expiry of this contract.  Commencement date for delivery of Services: [ <i>When required</i> ]
2.	2.1.2	Financial year for the operations of the STZA: [ <i>2024 - 2027</i> ]  Name of Project: <i>EOI for Repair and Maintenance Work at STZA</i>  Name of financing institution: Government  Name of the Contract: <i>EOI for Repair and Maintenance Work at STZA</i>
3.	2.3.6(iii)	Demonstration of authorization by manufacturer: [ <i>not required</i> ]
<b>B. Bidding Documents</b>		
4.	2.2.2	The address for clarification of Bidding Documents is <a href="mailto:Mehwish.iqbal@stza.gov.pk">Mehwish.iqbal@stza.gov.pk</a> .



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		System relevant (EPADs) queries should be asked from PPRA directly.
5.	2.2.2	Pre-bid meeting will not be held
6.	2.3.5	The number of bidding documents to be completed and returned is in one original
<b>C. Preparation and Submission of Bids</b>		
7.	2.1.2	<p>Qualification Criteria/Knock down criteria.</p> <p><i>[Requirement for a minimum requirement for a Bidder to participate in the Bidding process which, may include but not limited to the following: -</i></p> <ul style="list-style-type: none"> <li><i>i. Minimum relevant experience required for bidder : Last 3 years (Attach Work/ Purchase orders/ completion certificates)</i></li> <li><i>ii. Registration of the Bidder with relevant forums/ organizations.: (Attach Certificate of Incorporation)</i></li> <li><i>iii. Registration with relevant tax authority i.e. FBR/PRA etc. as active tax payer (Attach Proof)</i></li> <li><i>iv. Affidavit (On stamp paper of worth Rs. 100/- and not older than 3 months) to the effect that:-</i> <ul style="list-style-type: none"> <li>• Bidder is not currently blacklisted by the PPRA.</li> <li>• The documents/photocopies provided with Bid are authentic. In case of any fake/bogus document found at any stage, the Bidder shall be blacklisted as per Law/ Rules.</li> <li>• The provided information is correct.</li> </ul> </li> </ul>
8.	2.2.2	<p>Bid shall be submitted to:</p> <p><b>Mehwish Iqbal</b>  <b>Manager Procurement</b>  <b>Special Technology Zones Authority</b>  16th Floor, New State Life Tower, Plot # 61, Jinnah Avenue, Islamabad</p> <p><b>Bidders are also required to submit their proposal on EPADs at <a href="https://eprocure.gov.pk">https://eprocure.gov.pk</a>. In case a bid is not submitted on EPADs, it will not be accepted by the company in hard form.</b></p>
9.	2.4.2	<p>The deadline for Bid submission is</p> <ul style="list-style-type: none"> <li>a) Day : <i>Monday</i></li> <li>b) Date: 1<sup>st</sup> July 2024</li> </ul>



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		c) Time: <i>1100 hrs.</i>
<b>10.</b>	<b>2.5.1</b>	Bid Opening: a) Day : <i>Monday</i>  b) Date: 1 <sup>st</sup> July 2024  c) Time: <i>1130 hrs.</i>
<b>11.</b>	<b>2.3.5</b>	Number of copies of the Bid to be provided are: Zero Only original bid is required.
<b>D. Opening and Evaluation of Bids</b>		
<b>12.</b>	<b>2.5.1</b>	The Bid opening shall take place at:  <b>Special Technology Zones Authority</b> 16th Floor, New State Life Tower, Plot # 61, Jinnah Avenue, Islamabad  Day : <i>Monday</i>  Date: 1 <sup>st</sup> July 2024  Time : <i>1130 hrs.</i>
<b>E. Bid Evaluation Criteria</b>		
<b>13.</b>	<b>2.5.6</b>	Criteria to Bid evaluation.

General Evaluation Criteria contain the following:

Sr. No.	Description	Alloca ted Marks	Total Marks
1	Company Profile, Experience & International Certifications if any.		



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i.	<p><b>Company Profile</b>          Minimum 3 years of operation in Repair and Maintenance Work or as a Services Provider will be awarded 4 Marks          E.g.: Above 3 years Two (2) mark for one (1) year be awarded.          • (Attach Supporting Document)</p>	10	
<b>2 Financial Position</b>			
i.	<p>Annual Turnover (last 3 years) If the total annual turnover indicated in audit report/tax return of last three years is equal or above PKR: 10 million then maximum allocated marks may be awarded.          If total turnover during last three years is upto PKR 5 Million = 3 marks          If total turnover during last three years is upto PKR 5 Million= 5 marks          If total turnover during last three years is upto PKR 7 Million= 7 marks          If total turnover during last three years is upto PKR 10 Million or above = 15 marks           Attach the supporting document.</p>	15	
ii.	<p><b>Tax Return</b>          Last three years Sales Tax paid form (mandatory)          Attach the supporting document.</p>	5	
iii.			
<b>3. Human Resource</b>			
i	<p>Number of Technical staff 05-10   <i>Profiles of technical Staff to be attached</i></p>	15	
i	<p>Number of Technical staff &gt;10   <i>Profiles of Technical Staff to be attached</i></p>	05	
<b>4. Offices / infrastructure</b>			
	<p><b>e.g.: List of offices / sub-office(s) / registered subsidiaries office(s) at:</b>          Islamabad/Rawalpindi = 7 Marks          Any other city = 01 mark each   <b>Required details are as under:-</b>          Complete address, ownership / rent agreement, years of office established on the same place. In case of missing information, no mark may be awarded. Attach the supporting documents.</p>	10	
<b>Total</b>		<b>60</b>	





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	<p><b>Relevant Experience</b>  <u>Similar assignments / supplies over last 03 years: (PO, completion certificate or Proof of Provided services for each category)</u></p>	
	<b>Category A - Electrical and Electronics Repair and Maintenance</b>	<b>40</b>
	<ul style="list-style-type: none"> <li>a. Maintenance and Repair of Electrical Wiring or Electrical Distribution Boards (10 Marks)</li> <li>b. UPS Maintenance and Repair (10 Marks)</li> <li>c. Repair and Maintenance of any electronics equipment (10Marks)</li> <li>d. Maintenance and Repair of Electric Water Geysers (10 Marks)</li> </ul>	
	<b>Category B - Furniture and Wooden Equipment Repair and Maintenance</b>	<b>40</b>
	<ul style="list-style-type: none"> <li>a. Repair and Maintenance of Sofas (10 Marks)</li> <li>b. Repair and Maintenance of Chairs (10 Marks)</li> <li>c. Maintenance and Repair of Wooden Cabinets or Workstations (10 Marks)</li> <li>d. Wooden Flooring Maintenance and Repair (10 Marks)</li> </ul>	
	<b>Category C - Safety and Security Systems Repair and Maintenance</b>	<b>40</b>
	<ul style="list-style-type: none"> <li>a. Supply or Maintenance and Repair of CCTV Systems (7 Marks)</li> <li>b. Supply or Repair and Maintenance of Electronic Lockers (7 Marks)</li> <li>c. Fire Alarm Panel Maintenance and Repair (7 Marks)</li> <li>d. Production or supply of safety and indication Signs or Stickers (5 Marks)</li> <li>e. Supply or Maintenance of Electronic Locks / Access Control Systems (7 Marks)</li> <li>f. Supply or Maintenance of Attendance Control System (7 Marks)</li> </ul>	
	<b>Category D - Windows and Doors Repair and Maintenance</b>	<b>40</b>
	<ul style="list-style-type: none"> <li>a. Maintenance of Glass Doors and Windows (20 Marks)</li> </ul>	



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		b. Repair and Maintenance of Windows Seals (20 Marks)	
		<b>Category E - General Cleaning</b>	<b>40</b>
		a. General Cleaning of Floors and Carpets (20 Marks) b. General Cleaning of Sofas and Chairs (20 Marks)	
		<b>Category F - HVAC and Air Conditioning Repair and Maintenance</b>	<b>40</b>
		a. HVAC System Maintenance and Repair (20 Marks) b. Maintenance of Air Conditioning Units (20 Marks)	
		<b>Category G - Plants Repair and Maintenance and Fumigation</b>	<b>40</b>
		a. Supply or Maintenance of Plants (20 Marks) b. Anti-Dengue/Pest Fumigation Services (20 Marks)	
		<b>Category H - Washrooms and Kitchen Repair and Maintenance</b>	<b>40</b>
		a. Maintenance and Repair of Kitchens (20Marks) b. Maintenance and Repair of Washrooms (20 Marks)	
		<b>Category I - Repair and Maintenance of Printers</b>	<b>40</b>
		a. Repair and Maintenance of Printers Units (20 Marks) b. Repair and Maintenance of Toners (20 Marks) c.	
		<b>Category J – Crockery and Cutlery Repair and Maintenance</b>	<b>40</b>
		a. Supply / Repair and Maintenance / Polishing of Crockery or Cutlery Items (40 Marks)	

Bidder complying all the mandatory requirements and securing 70% marks out of 100 for each category shall be considered as prequalified for respective category:

Following is the threshold for passing Criteria and document submission for each

Category. Bidder can apply for single as well as multiple categories.

<b>Category</b>	<b>Marks</b>	<b>Tick on Appropriate Option</b>
<b>For Category A</b>		
General Evaluation Criteria for All Categories	60	



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General Evaluation for Electrical and Electronics Repair and Maintenance	40	
<b>Total</b>	<b>100</b>	
<b>For Category B</b>		
General Evaluation Criteria for All Categories	60	
General Evaluation for Furniture and Wooden Equipment Repair and Maintenance	40	
<b>Total</b>	<b>100</b>	
<b>For Category C</b>		
General Evaluation Criteria for All Categories	60	
General Evaluation for Safety and Security Systems Repair and Maintenance	40	
<b>Total</b>	<b>100</b>	
<b>For Category D</b>		
General Evaluation Criteria for All Categories	60	
General Evaluation for Windows and Doors Repair and Maintenance	40	
<b>Total</b>	<b>100</b>	
<b>For Category E</b>		
General Evaluation Criteria for All Categories	60	
General Evaluation for General Cleaning	40	



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Total	100	
<b>For Category F</b>		
General Evaluation Criteria for All Categories	60	
General Evaluation for HVAC and Air Conditioning Repair and Maintenance	40	
Total	100	
<b>For Category G</b>		
General Evaluation Criteria for All Categories	60	
General Evaluation for Plants Repair and Maintenance and Fumigation	40	
Total	100	
<b>For Category H</b>		
General Evaluation Criteria for All Categories	60	
General Evaluation for Washroom and Kitchen Repair and Maintenance	40	
Total	100	
<b>For Category I</b>		
General Evaluation Criteria for All Categories	60	
General Evaluation for Repair and Maintenance of Printers	40	
Total	100	
<b>For Category J</b>		



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General Evaluation Criteria for All Categories	60	
General Evaluation for Crockery and Cutlery Repair and Maintenance	40	
Total	100	

**F. Award of Contract**

<b>2.6.4</b>	Percentage for quantity increase or decrease is: [ <i>not more/ less than 15%</i> ].
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**Section-V: General Conditions of Contract**

*General Conditions of Contract may be as follows:*

**1. Definitions**

1.1 In this Contract, the following terms shall be interpreted as indicated:

- (a) “The Contract” means the agreement entered into between the STZA and the Service provider, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- (b) “The Services” means all of the equipment, machinery, and/or other materials which the Service provider is required to supply to the STZA under the Contract.
- (c) “The Services” means those services ancillary and related to the supply of the Services, such as transportation and insurance, and any other incidental services, such as installation, commissioning, provision of technical assistance, training, maintenance & repair and other such obligations of the Service provider covered under the Contract.
- (a) “GCC” means the General Conditions of Contract contained in this section.
- (b) “The STZA” means the organization purchasing the Services & Services.
- (c) “The STZA’s country” is the country named.
- (d) “The Service provider” means the Bidder or firm supplying the Services and Services under this Contract.
- (e) “The Project Site,” where applicable, means the place or places named.
- (f) “Day” means calendar day.



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- 2. Application** 2.1. These General Conditions shall apply to the extent that they are not superseded by provisions of other parts of the Contract.
- 3. Country of Origin** 3.1. All Services supplied under the Contract shall have their origin in the countries and territories eligible under the rules.
- 3.2. For purposes of this Clause, “origin” means the place where the Services were mined, grown, or produced, or from where the Services are supplied. Services are produced when, through, processing, or substantial and major assembly of components, a commercially recognized new product is obtained that is substantially different in basic characteristics or in purpose or utility from its components.
- 3.3. The origin of Services is distinct from the nationality of the Service provider.
- 4. Standards** 4.1. The Services supplied under this Contract shall conform to the standards mentioned in the Technical Specifications, and, when no applicable standard is mentioned, to the authoritative standards appropriate to the Services’ country of origin. Such standards shall be the latest issued by the concerned institution.
- 5. Use of Contract Documents and Information; Inspection and Audit by the STZA.** 5.1. The Service provider shall not, without the STZA’s prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the STZA in connection therewith, to any person other than a person employed by the Service provider in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far as may be necessary for purposes of such performance.
- 5.2. The Service provider shall not, without the STZA’s prior written consent, make use of any document or information enumerated in GCC Clause 5.1 except for purposes of executing the Contract.
- 5.3. Any document, other than the Contract itself, enumerated in GCC Clause 5.1 shall remain the property of the STZA and shall be returned (all copies) to the STZA on completion of the Service provider’s performance under the Contract if so required by the STZA.
- 5.4. The Service provider shall permit the STZA to inspect the Service provider’s accounts and records relating to the performance of the



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Service provider and to have them audited by auditors appointed by the donors, if so required by the donors.

#### **6. Patent Rights**

6.1. The Service provider shall indemnify the STZA against all third-party claims of infringement of patent, trademark, or design rights arising from use of the Services or any part thereof in the STZA's country.

#### **7. Delivery and Documents**

7.1. Delivery of the Services shall be made by the Service provider in accordance with the terms specified in the Schedule of Requirements. The details of shipping and/or other documents to be furnished by the Service provider are specified.

7.2. Upon delivery, the STZA shall give receiving certificate to the service provider with the statement that, "completion certificate along with satisfactory report shall be issued after due inspection as per clause-8 of GCC, which will enable the service provider to put up the bill".

7.3. Documents to be submitted by the Service provider are specified.

#### **8. Change Orders**

8.1. The STZA may at any time, by a written order given to the Service provider pursuant to GCC Clause 31, make changes within the general scope of the Contract, only if required for the successful completion of the job, in any one or more of the following:

- (a) drawings, designs, or specifications, where Services to be furnished under the Contract are to be specifically manufactured for the STZA;
- (b) the place of delivery; and/or
- (d) the Services to be provided by the Service provider.

#### **9. Contract Amendments**

9.1. Subject to GCC Clause 18, no variation in or modification of the terms of the Contract shall be made except by the mutual consent through written amendment signed by the parties. No variation in finalized brands/ makes/models shall be allowed except in special





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conditions where the manufacturer has stopped producing or suspended that model or the latest model of similar series or version has been launched by the manufacturer or non-availability due to international mergers of the manufacturers or similar unavoidable constraints.

**10. Assignment** 10.1. The Service provider shall not assign the whole of contract to anybody else.

**11. Delays in the Service provider's Performance** 11.1. Delivery of the Services and performance of Services shall be made by the Service provider in accordance with the time schedule prescribed by the STZA in the Schedule of Requirements-

11.2. If at any time during performance of the Contract, the Service provider or its subcontractor(s) should encounter conditions impeding timely delivery of the Services and performance of Services, the Service provider shall promptly notify the STZA in writing of the fact of the delay, its likely duration and its cause(s). As soon as practicable after receipt of the Service provider's notice, the STZA shall evaluate the situation and may at its discretion extend the Service provider's time for performance, with or without liquidated damages, in which case the extension shall be ratified by the parties by amendment of Contract.

11.3. Except as provided under GCC Clause 25, a delay by the Service provider in the performance of its delivery obligations shall render the Service provider liable to the imposition of liquidated damages pursuant to GCC Clause 23, unless an extension of time is agreed upon pursuant to GCC Clause 22.2 without the imposition of liquidated damages.

**12. Termination for Default** 12.1. The STZA, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Service provider, may terminate this Contract in whole or in part:

- (a) if the Service provider fails to deliver any or all of the Services within the period(s) specified in the Contract, or within any extension thereof granted by the STZA pursuant to GCC Clause 22;
- (b) if the Service provider fails to perform any other obligation(s) under the Contract; or



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- (c) if the Service provider, in the judgment of the STZA has engaged in corrupt practices in competing for or in executing the Contract. For the purpose of this clause, corrupt practices will be defined as per Section-2 (d) of The A Act, 2009.

*“Corrupt practices” in respect of procurement process, shall be as given in A, Act, 2009:*

*(d) “corrupt practice” means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official, bidder or Contractor in the procurement process or in Contract execution to the detriment of the STZA; or misrepresentation of facts in order to influence a procurement process or the execution of a Contract, collusive practices among bidders (prior to or after bid submission) designed to establish bids at artificial, noncompetitive levels and to deprive the STZA of the benefits of free and open competition and any request for, or solicitation of anything of value by any public official in the course of the exercise of his duty; it may include any of the following:*

- i. coercive practice by impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence the actions of a party to achieve a wrongful gain or to cause a wrongful loss to another party;*
- ii. collusive practice by arrangement between two or more parties to the procurement process or Contract execution, designed to achieve any wrongful gain;*
- iii. offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence the acts of another party for wrongful gain;*
- iv. any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;*
- v. obstructive practice by harming or threatening to harm, directly or indirectly, persons or their property to influence their participation in a procurement process, or affect the execution of a Contract or deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements before investigators in order to materially impede an investigation into allegations of a corrupt, fraudulent, coercive or*



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*collusive practice; or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation, or acts intended to materially impede the exercise of inspection and audit process*

12.2. In the event the STZA terminates the Contract in whole or in part, pursuant to GCC Clause 24.1, the STZA may procure, upon such terms and in such manner as it deems appropriate, Services or Services similar to those undelivered, and the Service provider shall be liable to the STZA for any excess costs for such similar Services or Services. However, the Service provider shall continue performance of the Contract to the extent not terminated.

### **13. Force Majeure**

13.1. Notwithstanding the provisions of GCC Clauses 22, 23, and 24, the Service provider shall not be liable for liquidated damages, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

13.2. For purposes of this clause, "Force Majeure" means an event beyond the control of the Service provider and not involving the Service provider's fault or negligence and not foreseeable. Such events may include, but are not restricted to, acts of the STZA in its sovereign capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions, and freight embargoes. Both, the STZA and the Service provider, may agree to exclude certain widespread conditions e.g: epidemics, pandemics, quarantine restrictions etc from the purview of "Force Majeure".

13.3. If a Force Majeure situation arises, the Service provider shall promptly notify the STZA in writing of such condition and the cause thereof. Unless otherwise directed by the STZA in writing, the Service provider shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. Any difference of opinion concerning "Force Majeure" may be decided through means given herein below.

### **14. Termination for Insolvency**

14.1. The STZA may at any time terminate the Contract by giving written notice to the Service provider if the Service provider becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Service provider, provided that such



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termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to the STZA.

#### **15. Termination for Convenience**

15.1. The STZA, by written notice sent to the Service provider, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the STZA's convenience, the extent to which performance of the Service provider under the Contract is terminated, and the date upon which such termination becomes effective.

15.2. The Services that are complete and ready for shipment (if applicable) within thirty (30) days after the Service provider's receipt of notice of termination shall be accepted by the STZA on the Contract terms. For the remaining Services, the STZA may choose:

- (a) to have any portion completed and delivered at the Contract terms

#### **16. Resolution of Disputes**

16.1. After signing the contract or issuance of purchase order, The STZA and the Service provider shall make every effort to resolve amicably by direct informal negotiation any disagreement or dispute arising between them under or in connection with the Contract.

16.2. If, after thirty (30) days from the commencement of such informal negotiations, the STZA and the Service provider have been unable to resolve amicably a Contract dispute, either party may require that the dispute be referred for resolution to the formal mechanisms specified. These mechanisms may include, but are not restricted to, conciliation mediated by a third party, adjudication in an agreed and/or arbitration as per rules and in accordance with Arbitration Act-1940.

#### **17. Governing Language**

17.1. The Contract shall be written in the language specified. Subject to GCC Clause 30, the version of the Contract written in the specified language shall govern its interpretation. All correspondence and other documents pertaining to the Contract which are exchanged by the parties shall be written in the same language.

#### **18. Applicable Law**

18.1. The Contract shall be interpreted in accordance with the laws (Pakistan) unless otherwise specified.



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- 19. Notices**
- 19.1. Any notice given by one party to the other pursuant to this Contract shall be sent to the other party in writing or by any information technology mean for the time being in use and acceptable in ordinary course of business to the other party's address specified.
- 19.2. A notice shall be effective when delivered or on the notice's effective date, whichever is later.
- 20. Taxes and Duties**
- 20.1. Service provider shall be entirely responsible for all taxes, duties, license fees, etc., incurred until delivery of the contracted Services & Services to the STZA. In case of imposition of new taxes/duties or concession thereof after the deadlines for the submission of bids the effect thereof shall be borne or availed by the STZA as the case may be.



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## Section-VI: Sample Forms

### Notes on the Sample Forms

The **Contract Form**, when it is finalized at the time of contract award, should incorporate any corrections or modifications to the accepted Bid accordingly.



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**6.1. Bidder Profile Form**

*[To be signed & stamped by the Bidder and reproduced on the letter head. To be attached with Technical Bid]*

Sr.#	Particulars
1.	Name of the company:
2.	Constitution/ Legal Status:
3.	<b>Registered Office:</b>
Address:	
Office Telephone Number:	
Fax Number:	
4.	<b>Contact Person:</b>
Name:	
Personal Telephone Number:	
Email Address:	
5.	<b>Local office if any:</b>
Address:	
Office Telephone Number:	
Fax Number:	
6.	<b>Registration Details:</b>

**a) Audited Financial Statement Attachment/Income Tax Returns (Last \_\_\_\_ years)**

Yes	No
-----	----

**b) Details of Experience (Last \_\_\_\_ Years)**

(i)	Similar Project (Agency/Department)	Item Name
(ii)	Value of total Projects/Tenders/POs	Amount

**c) Staff Detail and last month Payroll**

Yes	No
-----	----



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**6.2. General Information Form**

*[To be signed & stamped by the Bidder and reproduced on the letter head. To be attached with Technical Bid]*

		Particulars			
<b>Company Name</b>					
<b>Abbreviated Name</b>					
<b>National Tax No.</b>			<b>Sales Tax Registration No</b>		
<b>PRA Tax No.</b>					
<b>No. of Employees</b>			<b>Company's Date of</b>		
			<b>Formation</b>		

\*Please attach copies of NTN, GST Registration & Professional Tax Certificate

<b>Registered Office Address</b>		<b>State/Province</b>	
<b>City/Town</b>		<b>Postal Code</b>	
<b>Phone</b>		<b>Fax</b>	
<b>Email Address</b>		<b>Website Address</b>	





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**6.3. Contract Form**

*[To be signed & stamped by the Bidder and reproduced on the letter head. To be attached with Technical Bid]*

THIS AGREEMENT made on the \_\_\_\_ day of \_\_\_\_\_ 20\_\_\_\_ between *[name of STZA]* of *[country of STZA]* (hereinafter called “the STZA”) on the one part and *[name of Service provider]* of *[city and country of Service provider]* (hereinafter called “the Service provider”) on the other part:

The contract will become effective from Signing date of contract and will be expire on \_\_\_\_\_. Both the parties with mutual consent may extend this contract. The contract may be extended mutually 3 months prior expiry of this contract.

WHEREAS the STZA invited Bids for certain services and ancillary services, viz., *[brief description of services and services]* and has accepted a Bid by the Service provider for the supply of those services and services.

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz.:
  - (a) the Technical Specifications;
  - (b) the General Conditions of Contract; and
  - (c) the STZA’s Notification of Award.
  - (d) Contract agreement
  - (e) Complete Bidding document
3. The Service provider hereby covenants with the STZA to provide the services and services and to rectify defects therein in conformity with all respects in accordance with the provisions of the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year mentioned above.

Signed, sealed, delivered by \_\_\_\_\_ the \_\_\_\_\_ (for the STZA)

Signed, sealed, delivered by \_\_\_\_\_ the \_\_\_\_\_ (for the Service provider)



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**Section VII- Check List**

*[To be signed and stamped and presented on Bidder's letter head pad]*

The provision of this checklist is an essential prerequisite along with submission of tenders (with technical proposal).

Sr. #	Detail	Responsive	Non-responsive
1.	Active Registration with Income Tax Authorities (National Tax Number NTN) at least three years old		
2.	Copy of active Registration with Sales Tax Authorities (STRN)		
3.	Copy of active Registration (Professional Tax Certificate)		
4.	General Information Form (as per <b>form 6.2</b> of Bidding documents) on letter head of the firm duly signed and stamped.		
5.	<ul style="list-style-type: none"><li>i. Work order / supply order / purchase order of previous relevant experience of Last 3Years</li><li>ii. Company profile. Staff list along with location and address. (Provide signed &amp; Stamped copy on Company Letter Head)</li><li>iii. Income Tax Returns/Audited Financial Statement, National tax number Certificate, General Sale Tax Number Certificate (last 03 year).</li><li>iv. Bidders profile Form (as per <b>form 6.1</b> of Bidding documents) on letter head of the firm, duly signed and stamped.</li></ul>		

**Stamp & Signature of Bidder** \_\_\_\_\_